

A COWS specification of the Finance case study (version 4.6.2)
Technical Report

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1 Introduction

In this document we report a COWS [3] specification of a large case study from the financial domain which is currently investigated within the EU project *SENSORIA*. We start by providing in Section 2 an informal specification of the scenario (a more detailed UML4SOA [4] one is reported in [1]). Then, we introduce in Section 3 the syntax of COWS accepted by CMC [2] that has been used in Section 4 to formally specify the case study.

2 The Finance case study

The considered service provides a customer company with the possibility to ask for a loan to a bank and then orchestrates the necessary steps for processing the credit request, which may involve an evaluation by either a clerk or a supervisor before a contract proposal is sent to the customer. Initially, the customer logs in to the *credit request* service by providing his username and password, then uploads the necessary data for his request. More specifically, he firstly provides the credit data (e.g. the desired amount), then the securities of the loan and his balance. When the request is completely filled by the customer, the service calculates the rating of the customer request, by resorting on a (possibly) external service, and takes a decision on it. The decision can be either to immediately accept the request, if the rating value is “*aaa*”, or to accept or decline it according to a clerk or a supervisor evaluation, if the rating value is “*bbb*” or “*ccc*”, respectively. In case of a decline, the possibility to update the data and restart the request processing is given to the customer. At any moment the customer may require to abort the process. If this happens, the process terminates and, in case, the request data are deleted. This requires execution of *compensation activities* to semantically rollback the action of storing the request data performed by the involved services. This prevents such services from maintaining information of already aborted requests.

3 Syntax accepted by CMC

The syntax of COWS accepted by CMC is presented in Table 1. *Killer labels* (ranged over by k, k', \dots) start with lower case letters and can only be used as argument of kill activities. *Variables* (ranged over by X, Y, \dots) start with capital letters. *Service identifiers* (ranged over by A, A', \dots) start with capital letters and each of them has a fixed non-negative arity. *Names* (ranged over by $n, m, \dots, p, p', \dots, o, o', \dots$) start with lower case letters. *Values* (ranged over by v, v', \dots) are integer numbers, booleans, or names. *Identifiers* (ranged over by u, u', \dots) are variables or names. The arguments of a receive-guarded choice must be receive activities. The expression operators $+$ and $=$ are defined as follows: if both e_1 and e_2 are evaluated as integer numbers then the evaluation of $e_1 + e_2$ returns the integer number corresponding to their sum, otherwise it returns the name corresponding to their concatenation; if both e_1 and e_2 are evaluated as values then the evaluation of $e_1 = e_2$ returns the boolean `true` if these values are the same value, otherwise it returns the boolean `false`.

The `let` construct permits to define services in a modular style, thus facilitating re-use of the same ‘service code’. `let A(fparams) = s in s' end` behaves like *s'*, where calls to *A* can occur; a service call *A*(*aparams*) occurring in *s'* behaves like the service obtained from *s* by replacing the formal parameters *fparams* with the corresponding actual parameters *aparams*.

The syntax of SocL accepted by CMC slightly differs from that presented in [2] mainly for what concern the notation to indicate correlation variables. In fact, given a variable `var`, its binding occurrence (i.e. `var` in SocL) is written `$var`, while its free occurrences are written `%var`. Moreover, the logical operators \vee and \neg are written `or` and `not`, respectively.

s	::=		(services)
		<code>nil</code>	(empty activity)
		<code>kill(k)</code>	(kill)
		<code>u.u'! <args></code>	(invoke)
		<code>p.o? <params> . s</code>	(receive)
		<code>s₁ + ... + s_n</code>	(receive-guarded choice)
		<code>s₁ s₂</code>	(parallel composition)
		<code>{ s }</code>	(protection)
		<code>[n#] s</code>	(name delimitation)
		<code>[k] s</code>	(kill delimitation)
		<code>[X] s</code>	(variable delimitation)
		<code>* s</code>	(replication)
		<code>A(aparams)</code>	(call)
		<code>let A(fparams) = s in s' end</code>	(let construct)
e	::=	<code>X v e₁ + e₂ e₁ = e₂</code>	(expressions)
$args$::=	<code>e args, args</code>	(invoke arguments)
$params$::=	<code>X v</code> <code>params, params</code>	(receive parameters)
$fparams$::=	<code>X n k</code> <code>fparams, fparams</code>	(formal parameters)
$aparams$::=	<code>X v k</code> <code>aparams, aparams</code>	(actual parameters)

Table 1: Syntax of COWS accepted by CMC

4 CMC specification of the case study

The complete specification of the Finance case study (version 4.6.2) written in the syntax accepted by CMC is as follows.

```
let
```

```
Finalize(Id) =
```

```
-- Notifies the portal that the process is terminated
portal.goodbye!<Id>
```

```
Accept(Id, creditManagement, update, desired, Result, RatingData) =
```

```
-- Requires the credit management service to generate the offer data
creditManagement.generateOffer!<Id, RatingData>
| [AgreementData]
  creditReq.generateOffer?<Id, AgreementData>.
  ( -- Forwards the offer data to the customer and asks for an acceptance
    portal.offerToClient!<Id, AgreementData>
  | [Accepted]
    creditReq.offerToClient?<Id, Accepted>.
    [if#][then#][end#]
    ( -- Check the customer acceptance
      if.then!<Accepted>
    | if.then?<false>.
      -- The customer declines the offer:
      -- skips to the finalize step
```

```

        update.desired!<false>
+ if.then?<true>.
    -- The customer accepts the offer:
    -- notifies the credit management service that the customer
    -- accepted the offer
    ( creditManagement.acceptOffer!<Id,Accepted>
      | portal.acceptOffer?<Id>.
        -- Goes to the finalize step
        update.desired!<false>
    )
  )
)

Decline(Id,creditManagement,update,desired,Result,RatingData) =
-- Requires the credit management service to generate the decline data
creditManagement.generateDecline!<Id,RatingData>
| [DeclineData]
  creditReq.generateDecline?<Id,DeclineData>.
  ( -- Forwards the decline data to the customer and asks for an update
    portal.declineToClient!<Id,DeclineData>
    | [UpdateDesired]
      creditReq.declineToClient?<Id,UpdateDesired>.
      -- Sends the response from the customer concerning the update to the Main scope
      update.desired!<UpdateDesired>
    )

Approval(Id,update,desired,Result,RatingData,end,ManualAcceptance) =
[if#][then#][X]
( -- Check the rating result
  if.then!<Result>
  | ( if.then?<bbb>.
    -- The rating result is BBB: requires clerk approval
    portal.requestClerkApproval!<Id,RatingData>
    + if.then?<X>.
    -- The rating result is different from BBB: : requires supervisor approval
    portal.requestSupervisorApproval!<Id,RatingData>
  )
  | -- Waits a response from either a clerk or a supervisor
  [ApprovalData]
  creditReq.approvalResult?<Id,ManualAcceptance,ApprovalData>.
  -- The approval phase terminates
  approval.end!<>
)

Decision(Id,creditManagement,update,desired,Result,RatingData) =
[if#][then#][end#][ManualAcceptance][X]
( -- Check the rating result
  if.then!<Result>
  | ( if.then?<aaa>.
    [var#][set#]
    ( -- The rating result is AAA: set ManualAcceptance to "undef"
      -- and skip the approval
      var.set!<undef>
      | var.set?<ManualAcceptance>.
        approval.end!<>
    )
  + if.then?<X>.
    -- The rating result is different from AAA
    Approval(Id,update,desired,Result,RatingData,end,ManualAcceptance)
  )
  | approval.end?<>.
  ( if.then!<Result,ManualAcceptance>
    | [X1][X2][X3][X4]
    ( -- If result=AAA or manualAcceptance==true : accept
      if.then?<aaa,X1>. Accept(Id,creditManagement,update,desired,Result,RatingData)
      + if.then?<X2,true>. Accept(Id,creditManagement,update,desired,Result,RatingData)
      -- Otherwise : decline
      + if.then?<X3,X4>. Decline(Id,creditManagement,update,desired,Result,RatingData)
    )
  )
)

```

```

)

RatingCalculation(Id,creditManagement,update,desired,LoginName,FirstName,LastName) =
  ( -- Invokes the rating service
    rating.calculateRating!<Id,LoginName,FirstName,LastName>
  | [Result][RatingData]
    creditReq.calculateRating?<Id,Result,RatingData>.
    Decision(Id,creditManagement,update,desired,Result,RatingData)
  )

HandleBalanceAndSecurityData(Id,creditManagement,comp,update,desired,LoginName,FirstName,LastName) =
  [flow#][end#]
  ( -- Requires balance data
    ( portal.enterBalanceData!<Id>
      | [BalancePackage]
        creditReq.enterBalanceData?<Id,BalancePackage>.
        ( -- Updates balance rating
          balance.updateBalanceRating!<Id,LoginName,FirstName,LastName,BalancePackage>
          | creditReq.updateBalanceRating?<Id>. flow.end!<>
        )
      )
    |
    -- Requires security data
    ( portal.enterSecurityData!<Id>
      | [SecurityPackage]
        creditReq.enterSecurityData?<Id,SecurityPackage>.
        ( -- Updates security rating
          security.updateSecurityRating!<Id,LoginName,FirstName,LastName,SecurityPackage>
          | creditReq.updateSecurityRating?<Id>. flow.end!<>
        )
      )
    | flow.end?<>.
      flow.end?<>.
      ( RatingCalculation(Id,creditManagement,update,desired,LoginName,FirstName,LastName)
        | -- Install the compensation handler
          [End]
          { comp.handleBalanceAndSecurityData?<handleBalanceAndSecurityData,End>.
            [completed#]
            ( -- Clears balance and security data
              -- (notably, b and s allows creditReq to distinguish the responses)
              balance.clearData!<Id> | creditReq.clearData?<Id,b>. comp.completed!<>
              | security.clearData!<Id> | creditReq.clearData?<Id,s>. comp.completed!<>
              | comp.completed?<>. comp.completed?<>. comp.End!<>
            )
          }
        )
      )
    )
  )

Creation(Id,creditManagement,comp,update,desired,LoginName,FirstName,LastName) =
  -- Gets credit data from the customer
  [CustomerId][CreditAmount][CreditType][MonthlyInstalment]
  crediReq.createNewCreditRequest?<Id,CustomerId,CreditAmount,CreditType,MonthlyInstalment>.
  ( -- Forward credit data to the credit management service
    creditManagement.initCreditData!<Id,CustomerId,CreditAmount,CreditType,MonthlyInstalment>
    | creditReq.initCreditData?<Id>.
      ( -- Replies to Portal to notify that the system is working on the request
        portal.createNewCreditRequest!<Id,working>
        | ( HandleBalanceAndSecurityData(Id,creditManagement,comp,update,desired,LoginName,
          FirstName,LastName)
          | -- Install the compensation handler CompensateCreditManagementInitialization
            [End]
            { comp.creation?<creation,End>.
              ( -- Clears credit data
                creditManagement.removeData!<Id>
                | creditReq.removeData?<Id>. comp.End!<>
              )
            }
          )
        )
      )
    )
  )

```

```

Main(Id,creditManagement,LoginName,FirstName,LastName) =
  [raise#][comp#]
  ( [k]
    ( -- Scope body
      [repeat#][until#][update#][desired#]
      ( -- Repeat until loop
        repeat.until!<>
        | * repeat.until?<>.
          [k_loop]
          ( Creation(Id,creditManagement,comp,update,desired,LoginName,FirstName,LastName)
            | update.desired?<true>.
              ( -- Removes the remaining activities of the previous iterative step
                -- and restarts the loop
                kill(k_loop) | { repeat.until!<> }
              )
            + update.desired?<false>. Finalize(Id)
          )
        )
      | -- Event Handler: CANCEL service activity --
        creditReq.cancel?<Id>.
        -- Stops the normal execution of Main scope
        -- and raises a fault
        ( kill(k) | {raise.abort!<>} )
      )
    | -- Fault Handler: MAIN FAULT service activity --
      raise.abort?<>.
      ( -- CompensateAll
        [end#]
        ( comp.creation!<creation,end>
          | comp.end?<>.
            ( comp.handleBalanceAndSecurityData!<handleBalanceAndSecurityData,end>
              | comp.end?<>.
                portal.abortProcess!<Id>
              )
            )
          )
        )
      | -- The following activities provide an unlimited number of termination
        -- signals to allow the compensation chain to progress also if the
        -- compensation handlers have not been installed yet
        -- (see Compesate and CompensateAll semanitcs)
        * [X1][X2] comp.creation?<X1,X2>. comp.X2!<>
        | * [X3][X4] comp.handleBalanceAndSecurityData?<X3,X4>. comp.X4!<>
      )
  )

```

```

CreditRequest(customerManagement,creditManagement) =
  * [k][raise#]
  ( -- INITIALIZE service activity --
    [Id][Name][Password]
    creditReq.initialize?<Id,Name>Password>.
    ( -- Invokes the customer management service
      -- to check user login data
      customerManagement.checkUser!<Id,Name>Password>
      | [UserOK]
        creditReq.checkUser?<Id,UserOK>.
        ( -- Notifies the result of the login check to Portal
          {portal.initialize!<Id,UserOK>}
          | [if#][then#]
            ( if.then!<UserOK>
              | if.then?<false>.
                -- If the login check fails, the process is aborted
                ( kill(k)
                  | -- This fault is uncaught
                    {raise.abort!<>}
                )
              + if.then?<true>.
                -- If the login check succeeds, gets customer data
                -- from the customer management service
                ( customerManagement.getCustomerData!<Id,Name>Password>
                  | [LoginName][FirstName][LastName]
                )
              )
            )
          )
    )
  )

```

```

        crediReq.getCustomerData?<Id,LoginName,FirstName,LastName>.
        Main(Id,creditManagement,LoginName,FirstName,LastName)
    )
)
)

PortalUpdate(k,id) =
-- Requires a new credit request
crediReq.createNewCreditRequest!<id,customerId,amount2,mortgage2,instalment2>
| portal.createNewCreditRequest?<id,working>.
( -- Provides (in parallel) balance and security data
portal.enterBalanceData?<id>.
  creditReq.enterBalanceData!<id,balancePackage2>
  |
portal.enterSecurityData?<id>.
  creditReq.enterSecurityData!<id,securityPackage2>
  |
-- Waits for an offer or a decline
[Agreement][DeclineData]
( portal.offerToClient?<id,Agreement>.
  [nonDet#][choice#]
  ( -- Non-deterministically either accepts the offer or not
  nonDet.choice!<>
  | nonDet.choice?<>.
    ( -- Disables the possibility to cancel
    kill(k)
    | { creditReq.offerToClient!<id,true>
      | -- Receives the logout message and terminates
      portal.goodbye?<id>. nil
    }
    )
  + nonDet.choice?<>.
    ( -- Disables the possibility to cancel
    kill(k)
    | { creditReq.offerToClient!<id,false>
      | -- Receives the logout message and terminates
      portal.goodbye?<id>. nil
    }
    )
  )
)
+
portal.declineToClient?<id,DeclineData>.
( -- Disables the possibility to cancel
kill(k)
| { -- Does not require a second update
  creditReq.declineToClient!<id,false>
  | -- Receives the logout message and terminates
  portal.goodbye?<id>. nil
}
)
)
)

Portal =
-- Portal acts as interface for customers
--
[id#]
( -- Portal performs a login required by the customer
  creditReq.initialize!<id,name,pwd>
  | [UserOK]
  portal.initialize?<id,UserOK>.
  [if#][then#]
  ( if.then!<UserOK>
    | if.then?<false>.
      -- Process aborted: the following receive

```

```

    -- is never executed (see Initialize service activity)
portal.abortProcess?<id>. nil
+ if.then?<true>.
  [k]
  ( -- The login succeeded.
    -- From now on, the customer can require a cancellation
    [nonDet#][choice#]
    ( nonDet.choice!<>
      | nonDet.choice?<>.
        ( kill(k)
          | { creditReq.cancel!<id> | portal.abortProcess?<id>. nil }
        )
      )
    )
  |
  -- Requires a new credit request
credReq.createNewCreditRequest!<id,customerId,amount,mortgage,instalment>
| portal.createNewCreditRequest?<id,working>.
( -- Provides (in parallel) balance and security data
portal.enterBalanceData?<id>.
creditReq.enterBalanceData!<id,balancePackage1>
|
portal.enterSecurityData?<id>.
creditReq.enterSecurityData!<id,securityPackage1>
|
-- Waits for an offer or a decline
[Agreement][DeclineData]
( portal.offerToClient?<id,Agreement>.
  [nonDet#][choice#]
  ( -- Non-deterministically either accepts the offer or not
    nonDet.choice!<>
    | nonDet.choice?<>.
      ( -- Disables the possibility to cancel
        kill(k)
        | { creditReq.offerToClient!<id,true>
          | -- Receives the logout message and terminates
          portal.goodbye?<id>. nil
        }
      )
    )
  + nonDet.choice?<>.
    ( -- Disables the possibility to cancel
      kill(k)
      | { creditReq.offerToClient!<id,false>
        | -- Receives the logout message and terminates
        portal.goodbye?<id>. nil
      }
    )
  )
)
+
portal.declineToClient?<id,DeclineData>.
[nonDet#][choice#]
( -- Non-deterministically either requires an update or not
  nonDet.choice!<>
  | nonDet.choice?<>.
    ( -- Disables the possibility to cancel
      kill(k)
      | { creditReq.declineToClient!<id,false>
        | -- Receives the logout message and terminates
        portal.goodbye?<id>. nil
      }
    )
  + nonDet.choice?<>.
    ( creditReq.declineToClient!<id,true>
      | -- UPDATE required
      PortalUpdate(k,id)
    )
  )
)
)
)
)
)
)
|

```



```

-- Portal acts as interface for clerks and supervisors
( -- Receives an approval request for a clerk
* [Id][RatingData]
portal.requestClerkApproval?<Id,RatingData>.
  [nonDet#][choice#]
  ( nonDet.choice!<>
    | nonDet.choice?<>. creditReq.approvalResult!<Id,true,approvedDataByClerk>
    + nonDet.choice?<>. creditReq.approvalResult!<Id,false,nonApprovedDataByClerk>
  )
|
-- Receives an approval request for a supervisor
* [Id][RatingData]
portal.requestSupervisorApproval?<Id,RatingData>.
  [nonDet#][choice#]
  ( nonDet.choice!<>
    | nonDet.choice?<>. creditReq.approvalResult!<Id,true,approvedDataBySup>
    + nonDet.choice?<>. creditReq.approvalResult!<Id,false,nonApprovedDataBySup>
  )
)

CustomerManagement(customerManagement) =
* [Id][Name][Password]
customerManagement.checkUser?<Id,Name,Password>.
  -- Non-deterministically decides the result
  -- of the login check
  [nonDet#][choice#]
  ( nonDet.choice!<>
    | nonDet.choice?<>.
      -- Login fails
      creditReq.checkUser!<Id,false>
    + nonDet.choice?<>.
      -- Login succeeds
      ( creditReq.checkUser!<Id,true>
        | -- Provides customer data
        customerManagement.getCustomerData?<Id,Name,Password>.
          creditReq.getCustomerData!<Id,loginName,firstName,lastName>
        )
      )
  )

CreditManagement(creditManagement) =
* [Id][CustomerId][CreditAmount][CreditType][MonthlyInstalment]
creditManagement.initCreditData?<Id,CustomerId,CreditAmount,CreditType,MonthlyInstalment>.
[k]
( -- Replies to the credit request service that the credit data have been stored
creditReq.initCreditData!<Id>
| [RatingData]
( -- Provides the calculation of the offer
creditManagement.generateOffer?<Id,RatingData>.
  ( creditReq.generateOffer!<Id,agreementData>
    | [Accepted]
    creditManagement.acceptOffer?<Id,Accepted>.
      -- Stores the acceptance response and replies
      portal.acceptOffer!<Id>
    )
  )
+
  -- Provides the calculation of the decline
  creditManagement.generateDecline?<Id,RatingData>.
    creditReq.generateDecline!<Id,declineData>
  )
| [CustomerIdUpd][CreditAmountUpd][CreditTypeUpd][MonthlyInstalmentUpd]
( -- Provides a receive for accepting a compensation request
creditManagement.removeData?<Id>.
  ( -- Stops the calculation service, removes the stored data and sends a reply
    kill(k) | { creditReq.removeData!<Id> }
  )
)
+
  -- Provides a receive for updating the credit data
  -- (NB: this receive activity has higher priority than the starting receive)
  creditManagement.initCreditData?<Id,CustomerIdUpd,CreditAmountUpd,CreditTypeUpd,
    MonthlyInstalmentUpd>.

```

```

    ( -- Stops the calculation service and restart the service by using the new data
      kill(k)
      | { creditManagement.initCreditData!<Id,CustomerIdUpd,CreditAmountUpd,CreditTypeUpd,
          MonthlyInstalmentUpd> }
    )
  )
)

```

```

Calculator(calculator) =
  * [Id][BalanceRating][SecurityRating]
  calculator.performRatingCalculation?<Id,BalanceRating,SecurityRating>.
    [nonDet#][choice#]
    ( -- The rating result and the overall rating data are non-deterministically chosen
      nonDet.choice!<>
      | nonDet.choice?<>. rating.performRatingCalculation!<Id,aaa,overallatingDataAAA>
      + nonDet.choice?<>. rating.performRatingCalculation!<Id,bbb,overallatingDataBBB>
      + nonDet.choice?<>. rating.performRatingCalculation!<Id,ccc,overallatingDataCCC>
    )
)

```

```

Rating(calculator) =
  * [Id][LoginName][FirstName][LastName]
  rating.calculateRating?<Id,LoginName,FirstName,LastName>.
    [BalanceRating][SecurityRating][flow#][end#]
    ( -- Invokes (in parallel) balance and security validation service
      balance.calculateBalanceRating!<Id,LoginName,FirstName,LastName>
      | rating.calculateBalanceRating?<Id,BalanceRating>. flow.end!<>
      |
      security.calculateSecurityRating!<Id,LoginName,FirstName,LastName>
      | rating.calculateSecurityRating?<Id,SecurityRating>. flow.end!<>
      |
      flow.end?<>.
      flow.end?<>.
      ( -- Calculate the rating
        calculator.performRatingCalculation!<Id,BalanceRating,SecurityRating>
        | [Result][OverallRating]
        | rating.performRatingCalculation?<Id,Result,OverallRating>.
          -- Sends the overall rating to the credit request service
          creditReq.calculateRating!<Id,Result,OverallRating>
        )
      )
    )
)

```

```

BalanceAnalysisProvider =
  * [Id][LoginName][FirstName][LastName][BalancePackage]
  balance.updateBalanceRating?<Id,LoginName,FirstName,LastName,BalancePackage>.
    [k]
    ( -- Replies to the credit request service that the balance data have been stored
      creditReq.updateBalanceRating!<Id>
      | -- Provides the balance rating calculation as a persistent service
      * balance.calculateBalanceRating?<Id,LoginName,FirstName,LastName>.
        rating.calculateBalanceRating!<Id,balanceRating>
      | [LoginNameUpd][FirstNameUpd][LastNameUpd][BalancePackageUpd]
      ( -- Provides a receive for accepting a compensation request
        balance.clearData?<Id>.
          ( -- Stops the calculation service and replies
            kill(k) | { creditReq.clearData!<Id,b> }
          )
        )
      +
      -- Provides a receive for updating the balance data
      -- (NB: this receive activity has higher priority than the starting receive)
      balance.updateBalanceRating?<Id,LoginNameUpd,FirstNameUpd,LastNameUpd,BalancePackageUpd>.
        ( -- Stops the calculation service and restart the service by using the new data
          kill(k)
          | { balance.updateBalanceRating!<Id,LoginNameUpd,FirstNameUpd,LastNameUpd,
              BalancePackageUpd> }
        )
      )
    )
)

```

```

)

SecurityAnalysisProvider =
* [Id][LoginName][FirstName][LastName][SecurityPackage]
security.updateSecurityRating?<Id,LoginName,FirstName,LastName,SecurityPackage>.
[k]
( -- Replies to the credit request service that the security data have been stored
creditReq.updateSecurityRating!<Id>
| -- Provides the security rating calculation as a persistent service
* security.calculateSecurityRating?<Id,LoginName,FirstName,LastName>.
rating.calculateSecurityRating!<Id,securityRating>
| [LoginNameUpd][FirstNameUpd][LastNameUpd][SecurityPackageUpd]
( -- Provides a receive for accepting a compensation request
security.clearData?<Id>.
( -- Stops the calculation service and replies
kill(k) | { creditReq.clearData!<Id,s> }
)
)
+
-- Provides a receive for updating the security data
-- (NB: this receive activity has higher priority than the starting receive)
security.updateSecurityRating?<Id,LoginNameUpd,FirstNameUpd,LastNameUpd,SecurityPackageUpd>.
( -- Stops the calculation service and restart the service by using the new data
kill(k)
| { security.updateSecurityRating!<Id,LoginNameUpd,FirstNameUpd,LastNameUpd,
SecurityPackageUpd> }
)
)
)

in

[customerManagement#][creditManagement#]
( CreditRequest(customerManagement,creditManagement)
| CustomerManagement(customerManagement)
| CreditManagement(creditManagement) )
|
[calculator#] (Rating(calculator) | Calculator(calculator) )
|
BalanceAnalysisProvider() | SecurityAnalysisProvider()
|
Portal()

end

Abstractions {
Action createNewCreditRequest<$id,*,*,*> -> request(cr,$id)
Action offerToClient<$id,*> -> response(cr,$id)
Action declineToClient<$id,*> -> response(cr,$id)
Action cancel<$id> -> cancel(cr,$id)
Action calculateRating<$id,*,*,*> -> request(rating,$id)
Action clearData<$id> -> undo(cr,$id)
Action removeData<$id> -> undo(cr,$id)
State abort! -> raising_abort(cr)
Action abortProcess -> fail(cr)
State initialize? -> accepting_request(login)
State cancel?<$id> -> accepting_cancel(cr,$id)
}

-----
-- SocL formulae --
-----
--
-- Availability: AG(accepting_request(login))

```

```
--  
-- Responsiveness: AG [request(cr,$id)]  
--                 AF {response(cr,%id) or cancel(cr,%id)} true  
--  
-- Interruptibility: AG [request(cr,$id)]  
--                   A[accepting_cancel(cr,%id) {true}  
--                   U {cancel(cr,%id) or response(cr,%id)} true]  
--  
-- Compensability: AG [request(rating,$id)] EF {cancel(cr,%id)}  
--                 AF {undo(cr,%id)} AF {undo(cr,%id)} AF {undo(cr,%id)} true  
--  
-- Fault handling: AF ((not raising_abort(cr)) or AF {fail(cr)} true)  
--
```

References

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